

# TOWN OF IPSWICH

## UTILITIES DEPARTMENT



272 HIGH STREET, PO BOX 151 • IPSWICH, MA 01938 • (978) 356-6635 • FAX: (978) 356-6634

# **SCAM ALERT**

In recent weeks commercial electric customers in communities served by Municipal Light Departments in Massachusetts have been called and threatened with termination of electric service unless a payment is made within a few hours of the call. In several cases the scammer had “spoofed” the Municipal Light Department phone number so the caller ID showed the name of the utility. These calls have been made outside of normal business hours in an effort to keep the customer from verifying the legitimacy of the call.

Please be advised that the Ipswich Municipal Light Department (IMLD) does not perform non-emergency utility shut-offs without proper written notifications. Additionally, electric service terminations for payment delinquency are performed Monday through Thursday between the hours of 8:00 AM and 4:00 PM.

Please contact the Utilities Business Office at 978-356-6635 during normal operating hours if you have any question.

### Business Office Hours:

Monday	8:00 AM to 7:00 PM
Tuesday	8:00 AM to 4:00 PM
Wednesday	8:00 AM to 4:00 PM
Thursday	8:00 AM to 4:00 PM
Friday	8:00 AM to Noon